



Mangalore Institute of Technology and Engineering

(An ISO 9001:2008 Certified Institution)(A

Unit of Rajalaxmi Education Trust)

Badaga Mijar, Moodabidri-574225

Grievance Redressal Committee

Annual Report-2017-18



Mangalore Institute of Technology and Engineering

(An ISO 9001:2008 Certified Institution)(A

Unit of Rajalaxmi Education Trust)

Badaga Mijar, Moodabidri-574225

The Members of the Grievance Redressal Committee for the academic year 2017-18:

Sl. No.	Name	Designation	Role
1	Dr. G L Easwara Prasad	Principal	Chairperson
2	Dr. C R Rajashekar	Vice Principal & Head, Dept. of Mechanical Engg	Members
3	Dr. Asha Crasta	Associate Professor & Head, Dept. of Mathematics	
4	Mr. Sathyanarayana	Senior Assistant Professor, Dept. of Mechatronics Engg	
5	Mr. Yathin K L	Assistant Professor, Dept. of Aeronautical Engg	
6	Mr. Sathisha	Associate Professor, Dept. of Electronics & Communication Engg	Convener



Mangalore Institute of Technology and Engineering

(An ISO 9001:2008 Certified Institution)(A

Unit of Rajalaxmi Education Trust)

Badaga Mijar, Moodabidri-574225

Proceedings of the Grievance Redressal Committee meetings

Meeting I

The first meeting of the academic year 2017-18 was held on 29/08/2017 at 10:00AM in conference hall-I.

Agenda:

1. Review of closing report of 2016-17
2. Discussion on the grievances reported during odd semester of academic year 2017-18
3. Any other points

Review of closing report of 2016-17

The Chairperson addressed the committee members and expressed his satisfaction towards the effort taken by the committee members to redress the grievances reported by the students.

Discussion on the grievances reported during the odd semester of academic year 2017-18

There was no grievance reported so far. The chairperson requested the committee members to visit the classes once in a month and collect grievances if any. Also he suggested the members to get the help of mentors to collect the grievances if any during the counseling.



Mangalore Institute of Technology and Engineering

(An ISO 9001:2008 Certified Institution)(A

Unit of Rajalaxmi Education Trust)

Badaga Mijar, Moodabidri-574225

Meeting II

The second meeting of the committee was held on 19/03/2018 at 11:00AM in conference hall-I.

Agenda:

1. Discussion on the grievance received
2. Any other points

Discussion on the grievance received

The students had reported a grievance regarding the non-functioning of ICT tool used in one of the classroom. The issue was communicated to the System Administrator, and he was instructed to verify and take necessary action to repair/replace the same if required.

The students had requested to install additional Wi-Fi access point in 2nd floor of the main block. The issue was discussed and decided to instruct the System Administrator to check and install the same if necessary.

There were no more grievances reported during the meeting.